Christ's Home

ANNUAL REPORT 2019

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"THE LORD IS GOOD AND HIS LOVE ENDURES FOREVER; HIS FAITHFULNESS CONTINUES THROUGH ALL GENERATIONS." (Psalm 100:5 - NIV).

This continues to be true for Christ's Home as we experienced our 116th year of service to disadvantaged children and senior adults.



A highlight of this year was the publication of our updated history book His Story. Originally intended to be a companion piece to prior publications, our steering committee felt it was time to re-capture the history of Christ's Home in a fresh narrative and perspective. As we came down the home stretch to printing, having read and re-read the copy multiple times, it gave cause to ponder what our founders (Dr. Oetinger, Katherine Krauslach, and Frederick Schwab) might think about the Christ's Home of 2019. My hope would be that they would say,

"TIMES HAVE CHANGED, AND WITH IT CHANGES
IN METHODOLOGY. BUT, YOU'VE STUCK TO
THE MISSION AND THE BIBLICAL MANDATE
TO CARE FOR THE WIDOWS AND THE ORPHANS."

Mission is vitally important to us. We state it and re-enforce it, over and over again. In fact, the opening segment of our new employee orientation is completely centered on our History, Mission, and Core Values. While we may not get it right every day, our steadfast striving is to honor the Mission, which reads: "The heart of Christ's Home is to serve the Lord by providing services to senior adults and disadvantaged children in an atmosphere graced with love, dignity, compassion, and respect." I believe that *His Story* captures the essence that the Mission of Christ's Home is secure and abiding. (If you have not received a copy, and would like one, please contact Vernon Wright at 717-687-9424 (Ext 102) or vwright@christshome.org.)



Another highlight of the year was to develop new services and programs through the Community Center, which opened in June 2018. New programs that we envisioned have come to fruition, such as activities for children-in-residence, basketball camps, concerts, banquets, and events for our senior residents. We've also experienced some events that we could not have envisioned such as a two-day missions conference held by a local church, American Red Cross blood drives, a Doylestown Hospital Health Fair, and the introduction of Pickleball. The Community Center even played host to a wedding and reception!

One major event of the year was our Spring Dinner with Steve Green, President of Hobby Lobby and founder of the Museum of the Bible in Washington, DC. It was an inspiring evening and one which resulted in the largest fundraising event in the history of Christ's Home. God's blessing upon us that evening catapulted us to the largest annual giving year in our history, exceeding our goal for the year. Praise the Lord!

The support from our wonderful donors allowed us to accomplish several special projects this year. Among these were a brand new roof (including plywood and gutters) for the Infant and Toddler House on our Warminster campus and installation of a back-up generator required by the DEP and electronic monitoring equipment for the well water system on our Paradise campus.

Other facility improvements this year included interior renovations of Cottage #33 on the children's campus in Warminster, some exterior and interior renovations to Cottages #1 and #2 in Paradise, and the construction of a new Maintenance Facility on the retirement campus – complete with a wood working shop for resident use.

As we approached the mid-point of 2019, we gave praise to the Lord as we closed out our five-year Strategic Plan. Much has been accomplished, by God's grace and favor. Nearly every objective was met and completed on-time. A new 5-Year Strategic Plan was presented to the Board in May 2019 and was approved, providing clear direction into 2024. (Please see the bulleted highlights of this plan later in this report.)

As 2019 came to a close, we thanked two Board members who came to the conclusion of their terms of service: George Zauflik and Mike Kane. We thank them for their leadership on the Board and their faithful service. For George, the timing was clearly in God's plan as he also retired from a long-career with Cardone Industries. After a few conversations, we agreed that it would be good for George to "un-retire" and join the staff of Christ's Home. He now serves as a member of our Development Team, representing Christ's Home and our needs to key donors in Bucks, Montgomery, and Philadelphia counties.

As we enter 2020, a new slate of officers will take the helm of the Board:

CHAIR Dave Breidinger

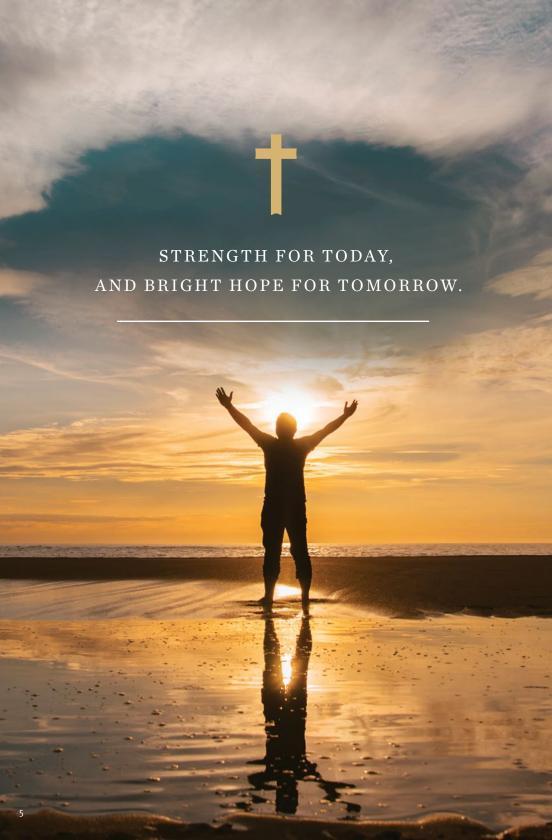
VICE-CHAIRAl Richter

TREASURER Bernie Lajeunesse

SECRETARY Paul Stein

Please pray for this team of leaders and the decisions that will be before us as a Board in 2020 and beyond.

2019 was not without its challenges. Census in our Skilled Nursing Unit fluctuated widely, resulting in a below-budget average census. The team did an outstanding job to maintain expenses in light of this dynamic. Similarly, census in Children's Services experienced a significant downturn, resulting in the temporary closure of one cottage in Warminster. But, we took this opportunity to undergo needed interior renovations in that cottage.



Our financial position and performance are outlined here comparing FY 2018 and FY 2019. We thank the Lord for His provision and the stability that this provides for on-going operations as we meet the daily needs of children and senior adults.

Looking to 2020, the impact of the Family First Act remains unclear and uncertain as of this writing. We have hired a consultant and have organized a Steering Committee of leaders in the child welfare field to evaluate current programs and new opportunities in anticipation of the changes coming on October 1, 2020. We remain hopeful that funding may continue for our existing programs and confident that God will lead us to the answers of His perfect will. We invite you to join us in steadfast prayer regarding this important issue.

In closing, we remain grateful to the Lord for His hand of blessing and for the vision He continues to provide for the future. This is perhaps best said in the words from the classic hymn *Great is Thy Faithfulness* when we sing, "strength for today, and bright hope for tomorrow." Thank you for standing with us in prayer and financial support. We pray that the Lord's blessing will be realized by you in abundant ways in 2020.

On behalf of the leadership of Christ's Home,



JOHN BRYANT
CEO





Pickleball Steve Green New Woodshop

Strategic Plan 2024

GOVERNANCE

- Re-organize the Management Team into functional work teams
- Review and revise the By-Laws to better align governance expectations and our leadership structure
- Develop a written Succession Plan for key management positions that will experience retirements over the next 10-12 years

FACILITIES AND FINANCE

- Complete Phase III of the retirement community expansion, including: new Suite Apartments, additional parking, demolition of the Manor House and construction of two new cottages, and the construction of the McKeown House for Memory Respite Care
- · Secure short and long-term financing for the expansion project
- Annual budget allocation for routine facility improvement projects and investment in technologies
- Construction of a multipurpose sports field on the Warminster children's campus
- Substantial interior remodeling of four (4) children's cottages
- Re-pave "Main Street" on the Warminster children's campus
- Significant investment in state-of-the-art healthcare technologies at the retirement community
- Research the feasibility of adding a HUD 202 low-income housing component for senior adults, and other options for senior living

FUNDRAISING

- We will seek to increase annual fundraising to a level of \$1.2 million by FY 2024.
- We will create a capital campaign to secure funding for some of the campus improvement projects listed under "Facilities and Finance"

PROGRAMMING

- We will begin to offer summer day camps for children
- We will seek to begin a program for children rescued from human trafficking
- We will open a respite care program to assist families who provide daily care for loved ones suffering from Alzheimer's and other memory-loss diseases
- We will continue to increase the fee-based utilization of the Community Center by outside groups and programs
- We will evaluate our partnerships with International Ministries and seek to expand the program to support orphanages around the world
- We will seek to expand our staff benefits program to include Dependent Care
 Reimbursement, and Tuition Reimbursement two programs we believe are vital
 to attracting and retaining a stable workforce
- We will evaluate all Children's Services programs in light of the Family First Act and make programmatic changes accordingly to continue to support children and families





Retirement Community Maintenance Garage – Before and After



THE HEART OF CHRIST'S HOME IS TO SERVE
THE LORD BY PROVIDING SERVICES TO SENIOR
ADULTS AND DISADVANTAGED CHILDREN
IN AN ATMOSPHERE GRACED WITH LOVE,
DIGNITY, COMPASSION, AND RESPECT.



Annual Statistics

| | FYE 2018 | FYE 2019 |
|----------|--------------|--------------|
| Revenue | \$19,418,750 | \$18,106,311 |
| Expenses | \$20,213,656 | \$20,172,460 |

Children served in FYE 2019

Seniors served in FYE 2019

103

528









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